Building the Right Hotel Program for Every Region

A quarter of global travelers shop three or more sites when booking hotels for work trips. To increase in-policy hotel bookings, you want to ensure you offer the right accommodations for your employees around the globe.

We partnered with Best Western to find out just what business travelers want in nine countries.

Country		Highest Usage Per Hotel Scale	Unique Decision Drivers	Most Desired Attributes
Australia		Economy	Photos	Affordable
Canada			Company Preferred Rates	Quality
France		Upscale	Type of property	Соzу
Germany		Midscale	Breakfast	Personal
India	***	Luxury	Hotel segment	Quality
Italy	5	Upper midscale	Breakfast	Соzу
Mexico			Company Preferred Rates	Trustworthy
UK	1		Health Club	Quality
USA			WiFi	Quality

* Traveler responses over index in each of these regions for hotel segment, accomodation decision drivers, and most desired accomodation attributes.



